Date: 10 Oct 2019

Version: 11

Country Specific Adaptations

Service Delivery Point (SDP) Questionnaire

	IDENTIF	ICATION	
NO	QUESTIONS AND FILTERS	CODING CATEGORIES	Relevant if:
001a	Your name: Is this your name? [ODK will display the name associated with the phone's serial number]	Yes	,
001b	-	Interviewer's Name	001a = 0
002a	Current date and time. [ODK will display on screen] Is this date and time correct?	Yes	
002b	Record the correct date and time.	Day Month Year Hours Min AM/PM	002a = 0
003a	LOCATION INFORMATION 1	LOCATION INFORMATION 1a	
003b	LOCATION INFORMATION 2	ODK will populate a list of appropriate LOCATION INFORMATION 2 based on the LOCATION INFORMATION 1 selected	Always
003c	LOCATION INFORMATION 3	ODK will populate a list of appropriate LOCATION INFORMATION 3 based on the LOCATION INFORMATION 2 selected.	Always
003d	LOCATION INFORMATION 4	ODK will populate a list of appropriate LOCATION INFORMATION 4 based on the LOCATION INFORMATION 3 selected	Always
004	Enumeration area	ODK will populate a list of appropriate enumeration areas based on the LOCATION INFORMATION 4 selected	Always
005	Facility number Please record the number of the facility from the listing form.	Facility number	Always





NO	QUESTIONS AND FILTERS	CODING CATEGORIES	Relevant if:
006	Type of facility Please select the type of facility.	FACILITY TYPE 1 1 FACILITY TYPE 2 2 FACILITY TYPE 3 3 FACILITY TYPE 4 4 FACILITY TYPE 5 5 FACILITY TYPE 6 6 Other 7	Always
006a	CALCULATE: ADVANCED FACILITY This will not appear on the screen but is used in subsequent relevancies	Yes	006 = #
007	Managing authority Please select the managing authority for the facility.	Government 1 NGO 2 Faith-based organization 3 Private 4 Other 5	Always
800	Is a competent respondent present and available to be interviewed today?	Yes	Always



INFORMED CONSENT Find the competent respondent responsible for patient services (main administrator and family planning in-charge) who is present at the facility. Administer the consent procedures. **QUESTIONS AND FILTERS CODING CATEGORIES** Relevant if: NO 009a Provide a paper copy of the Consent Form to the 008 = 1Yes.....1 respondent and read it. / Read the verbal No0 consent text. May I begin the interview now? 009b Respondent's signature Gather signature: 009a = 1Check box: Please ask the respondent to sign or check the box in agreement of their participation. 010 Interviewer's name: 009a = 1Mark your name as a witness to the consent process. 011 Name of the facility 009a = 1Please record the name of the facility. 012 What is your position in this facility? 009a = 1In-charge / manager2 Select the highest managerial qualification of the Staff......3 respondent. No response-99



Section 1 – Information about Services Now I would like to ask about the services provided at this facility.			
NO	QUESTIONS AND FILTERS	CODING CATEGORIES	Relevant if:
101	Now I have some questions about staffing for this facility. For the following questions, please tell me how many staff with this	Actual # Present today	009a = 1
	qualification are currently assigned to this facility and provide family planning services.	MEDICAL STAFF 1 MEDICAL STAFF 2	
	Finally, tell me the total number present at any time today. We want to know the highest	MEDICAL STAFF 3	
	technical qualification that any staff may hold regardless of the person's actual	MEDICAL STAFF 4 MEDICAL STAFF 5	
	assignment or specialist studies.	MEDICAL STAFF 6 Other Medical Staff	
	Enter -88 for do not know and -99 for no response. 0 is a possible answer.	Other Medical Staff	
102	Does this facility have electricity at this time?	Yes	009a = 1
	Select for running electricity only.	·	
103	At any point today, has the electricity been out for two or more hours?	Yes 1 No 0 Don't know -88 No response -99	009a = 1
104	Does this facility have running water at this time?	Yes	009a = 1
	Select for running water only.		222
105	At any point today, has running water been unavailable for two or more hours?	Yes 1 No 0 Don't know -88 No response -99	009a = 1
106	How many hand-washing facilities are available on site for staff to use?	Number of facilities	006a = 1
107	Enter -88 for do not know, -99 for no response.		100 . 0
107	May I see a nearby handwashing facility that is used by staff? Handwashing facility must be accessible to	Soap is present	106 > 0
	most health workers in the facility.	facility1/0 None of the above77	
	At the handwashing facility, OBSERVE: (Select all that apply)	Did not see the facility99	

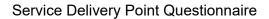


Section 2 - Family Planning Service Availability

Now I would like to ask about family planning services provided at this facility.

If there is another provider who would be better able to answer my questions on family planning services in this facility. I would appreciate if you could refer me to the appropriate person.

NO	QUESTIONS AND FILTERS	CODING CATEGORIES	Relevant if:
201	Do you usually offer family planning	Yes1	009a = 1
	services / products?	No0	
		No response99	
202	How many days in a week are family		201 = 1
	planning services / products offered / sold	Number of	
	here?	days	
		,	
	Enter a number between 0 and 7. Enter 0 for		
	less than 1 day per week. Enter -88 for do not		
	know, -99 for no response.		
203	Does this facility provide family planning	Yes1	006a = 1
	supervision, support, or supplies to	No0	
	community health volunteers?	No response99	
204	How many community health volunteers are		203 = 1
	supported by this facility to provide family	Number	
	planning services?	Number of	
		CHVs	
	Record only CHVs who receive supervision,		
	support, or supplies for family planning.		
	If CHVs were recorded as employees in 101,		
	please do not include them here as well.		
	picade de not moidae them here de wen.		
	Enter -88 for do not know, -99 for no response.		
205	Do the community health volunteers provide	Condoms1/0	203 = 1
	any of the following contraceptives:	Pills	
		Injectables1/0	
		None of the above77	
000	Have many times in the last 40 months	No response -99	004 4
206	How many times in the last 12 months (insert 6 months if biannual SDP surveys)		201 = 1
	has a mobile outreach team visited your	Number of	AND 006a = 1
	facility to deliver supplementary/additional	times	000a – 1
	family planning services?		
	Enter -88 for do not know, -99 for no response.		
	0 is a possible answer.		
207	Which of the following family planning	Counsel for contraceptive methods1/0	201 = 1
201	services do you offer to unmarried	Provide contraceptive methods 1/0	1
201			
201	adolescents age 10-19?	Prescribe / refer contraceptive methods1/0	
201			





Section 4 – Provision of Family Planning Methods			
NO	QUESTIONS AND FILTERS	CODING CATEGORIES	Relevant if:
401	Which of the following methods are provided to clients at this facility?	Female sterilization	201 = 1
	Read all options out loud.	Implant	
402	Are clients charged for obtaining any of the following methods at this facility? Read all options out loud. [ODK will only display methods selected in 401]	Female sterilization 1/0 Male sterilization 1/0 Implant 1/0 IUD 1/0 Injectables - Depo Provera 1/0 Injectables - Sayana Press 1/0 Pill 1/0 Emergency Contraception 1/0 Male Condom 1/0 Female Condom 1/0 Diaphragm 1/0 Foam/Jelly 1/0 Std. Days / Cycle beads 1/0	201 = 1



NO	QUESTIONS AND FILTERS	CODING CATEGORIES	Relevant if:
403	How much do you charge for one unit of		402 = 1
	each method that you provide?	Amount	for each
		per Unit	method
	Enter all prices in LOCAL CURRENCY.	Female Sterilization (full	charged
	Fatan 00 familia anti-many 00 familia anana	cost of procedure)	
	Enter -88 for do not know, -99 for no response.	Male Sterilization (full cost	
	ODK will only display the methods for which	of procedure) Implants (full cost of implant	
	the facility charges from 402.]	and insertion)	
	and radiiity drianged from 102.1	IUD (full cost of IUD and	
		insertion)	
		One shot of 3-month	
		injectable (Depo Provera)	
		One shot of 3-month	
		injectable (Sayana Press)	
		One month supply of pills	
		A single dose of emergency	
		contraception	
		One male Condom	
		One female Condom	
		Diaphragm	
		Foam/Jelly	
		Std. Days/Cycle beads	
404	Do family planning clients need to pay any	Yes1	201 = 1
	fees in order to be seen by a provider in this	No0	
	facility even if they do not obtain a method	No response99	
	of contraception?		
	These may be consultation or registration		
	These may be consultation or registration fees charged to everyone who is seen in this		
	facility or may be specific to family planning		
	clients.		
405	On days when you offer family planning	Yes1	401
	services, does this facility have trained	No0	implant =
	personnel able to insert implants?	No response99	1
406	On days when you offer family planning	Yes1	401
	services, does this facility have trained	No0	implant =
407	personnel able to remove implants?	No response -99	1 1
407	On days when you offer family planning	Yes1	401
	services, does this facility have trained personnel able to insert IUDs?	No 0 No response99	IIID = 1
408	On days when you offer family planning	Yes1	1UD = 1 401 IUD
400	services, does this facility have trained	No0	= 1
	personnel able to remove IUDs?	No response99	_ '
	percention abic to remove lobe:	140 100p0110033	1

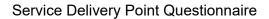


NO	QUESTIONS AND FILTERS	CODING CATEGORIES		Relevant if:
409	Does this facility have the following supplies	Clean Gloves		401
	needed to insert and/or remove implants:	Antiseptic		implant =
	Road out all augulion and salast all that annly	Sterile Gauze Pad or Cotton Local anesthetic		1
	Read out all supplies and select all that apply. Supplies do not need to be observed, but must	Sealed Implant Pack		
	be available on the day of the interview.	Surgical Blade		
	be available on the day of the interview.	Mosquito forceps (straight or		
		None of the above		
		No response		
410	If a woman came in today needing an	Yes		401
	implant inserted, could that service be	No		implant =
	provided to her today onsite?	No response		1
411	If a woman came today needing her implant	Yes		401
	removed, could that service be provided to	No		implant =
	her today onsite?	No response	99	1
412	If a woman comes to your facility today	Yes	1	401
	needing her implant removed, but it is	No		implant =
	deeply placed, could that service be	No response	99	1
	provided to her today onsite?			
413	Would someone at this facility know where	Yes		412 = 0
	to send her to have the implant removed?	No		
		No response		
414	Does this facility have the following supplies	Exam gloves		401
	needed to insert and/or remove IUDs:	Antiseptic (povidone iodine)		IUD = 1
		Drapes		
	Read out all supplies and select all that apply.	Scissors		
	Supplies do not need to be observed, but must	Sponge-holding forceps		
	be available on the day of the interview.	Speculums (large and medium		
		Uterine sound		
		None of the above		
		No response		
415a	May I see your family planning register from			006a = 1
	last completed month?		Total # # new	
	•		visits clients	
	From family planning register, record:	Female Sterilization		
	(1) The total number of family planning visits	Male Sterilization		1
	(new and continuing) in the last completed			
	month, for each method.	Implants		
		IUD		
	(2) The number of new clients who received	Injectables-3 month		
	family planning services in the last completed	(Depo Provera)		
	month, for each method.	Injectables-3 month		1
	Doct completed we will Finter CO. 1 1	(Śayana Press)		
	Past completed month. Enter -88 for do not	Pill		
	know, enter -99 for no response.	Emergency contraception		-
		Male Condom		-
		Female Condom		-
		Diaphragm		-
				-
		Foam/Jelly		
		Std. Days/Cycle beads		
			<u> </u>	1





NO	QUESTIONS AND FILTERS	CODING CATEGORIES		Relevant if:
415b	May I see your family planning register from last completed month? From family planning record book, record: The total number of family planning products sold in the last completed month, for each method. Enter -88 for do not know, enter -99 for no response.	Implants IUD Injectables-3 month (Depo Provera) Injectables-3 month (Sayana Press) Pill Emergency contraception Male Condom Female Condom Diaphragm Foam/Jelly Std. Days/Cycle beads	# of units sold or provided	006a = 0





NO	QUESTIONS AND FILTERS	CODING CATEGORIES	Relevant if:
417a	You mentioned that you typically provide the [METHOD] at this facility, can you show it to me? If no, probe: Is the [METHOD] out of stock today? [417a-e will repeat for each of the methods that are provided at the facility according to 401, except Female and Male Sterilization]	In-stock and observed	201 = 1
417b	How many days has the [METHOD] been out of stock? [417a-e will repeat for each of the methods that are provided at the facility according to 401, except Female and Male Sterilization] Enter 1 if only for today. Enter -88 for Do not know. Enter -99 for No response.	Number of days	417a = 3
417c	Has the [METHOD] been out of stock at any time in the last 3 months? [417a-e will repeat for each of the methods that are provided at the facility, except Female and Male Sterilization]	Yes 1 No 0 Don't know -88 No response -99	417a = 1 or 2
417d	Why is this facility out of stock for [METHOD]? PROBE IF MULTIPLE REASONS GIVEN: What was the main reason? [417a-e will repeat for each of the methods that are provided at the facility, except Female and Male Sterilization]	Did not place order for shipment	417a = 3
417e	When do you expect to receive your next shipment of [METHOD]? [417a-e will repeat for each of the methods that are provided at the facility, except Female and Male Sterilization]	Weeks (1) Months (2) Don't know88 No response99	417a = 3





NO	QUESTIONS AND FILTERS	CODING CATEGORIES	Relevant if:
418	Is Miso-Kare (misoprostol) available in the facility for management of postpartum hemorrhage or other gynecologic issues?	Yes 1 No 0 Don't know -88 No response -99	009a = 1 AND 006a = 1
419	Can you show it to me? If no, probe: Is it out of stock today?	In-stock and observed1In-stock but not observed2Out of stock3No Response-99	418 = 1
420	Is Ma-Kare (mifepristone & misoprostol) available in the facility for management of postpartum hemorrhage or other gynecologic issues?	Yes 1 No 0 Don't know -88 No response -99	009a = 1 AND 006a = 1
421	Can you show it to me? If no, probe: Is it out of stock today?	In-stock and observed1In-stock but not observed2Out of stock3No Response-99	420 = 1



	Section 5 – Family Planning Service Integration			
NO	QUESTIONS AND FILTERS	CODING CATEGORIES	Relevant if:	
501	Which of the following services are provided at this facility: Read all options and select all that apply.	Antenatal 1/0 Delivery 1/0 Postnatal 1/0 Post-abortion 1/0	009a = 1 AND 006a = 1	
		None of the above77 No response99		
502	Which of the following is discussed with the mother during an antenatal care visit?	Return to fertility	501 antenatal = 1	
	Read all options and select all that apply. If your respondent is not involved in antenatal care, ask if they can refer you to someone at the facility who provides these services.	Immediate and exclusive breastfeeding1/0 Family planning methods available to use while breastfeeding		
503	Which of the following is discussed with the mother after delivery and before discharge from the facility?	Return to fertility	501 delivery = 1	
	Read all options and select all that apply. If your respondent is not involved in delivery care, ask if they can refer you to someone at the facility who provides these services.	Family planning methods available to use while breastfeeding		
504	Is the woman offered a method of family planning before discharge from the facility?	Yes	501 delivery = 1 AND 201 = 1	
505	Which of the following is discussed with the mother during a postnatal care visit? Read all options and select all that apply. If your respondent is not involved in postnatal care, ask if they can refer you to someone at the facility who provides these services.	Return to fertility	501 postnatal = 1	
506	Is the woman offered a method of family planning during a postnatal care visit?	Yes 1 No 0 No response -99	501 postnatal = 1 AND 201 = 1	





NO	QUESTIONS AND FILTERS	CODING CATEGORIES	Relevant if:
507	Which of the following is discussed with the mother during a post-abortion visit? Read all options and select all that apply. If your respondent is not involved in post-abortion care,	Post-abortion mental health	501 post- abortion = 1
	ask if they can refer you to someone at the facility who provides these services.	Family planning methods	
508	Is the woman offered a method of family planning during a post-abortion visit?	Yes 1 No 0 No response -99	501 post- abortion = 1 AND 201 = 1
509	Does this facility offer any service related to diagnosis, treatment, or supportive services for HIV?	Yes 1 No 0 No response -99	009a = 1
510	When a client comes in for HIV services, are they offered condoms by the HIV service provider? If your respondent is not involved in HIV service provision, ask if they can refer you to someone at the facility who provides these services.	Yes	509 = 1 AND 006a = 1
511	Does the HIV service provider offer them any other method of contraception besides condoms?	Yes 1 No 0 Don't know -88 No response -99	509 = 1 AND 006a = 1



LOCATION AND QUESTIONNAIRE RESULT			
094	Ask permission to take a photo of the entrance of the facility.	Yes	009a = 1
	Did you get consent to take the photo?		
Thank the respondent for her / his time. The respondent is finished, but there are still more questions for you to complete outside the facility.			
095	Ensure that no people are in the photo	TAKE PICTURE CHOOSE IMAGE	094 = 1
096	Take a GPS point outside near the entrance to the facility.	RECORD LOCATION	Always
	Record location when the accuracy is smaller than 6m.		
097	How many times have you visited this service delivery point for this interview?	1st time 1 2nd time 2 3rd time 3	Always
098	In what language was this interview conducted?	English 1 French 2 Language 3 3 Language 4 4 Language 5 5 Language 6 6 Other 96	009a = 1
099	Record the result of the Service Delivery Point Questionnaire.	Completed 1 Not at facility 2 Postponed 3 Refused 4 Partly completed 5 Other 6	Always